



Advanced Data Recovery Services

Terms and Conditions DiskEng Authorised Partnership Programme

General

1. The name of the programme is the "DiskEng Authorised Partnership Programme."
2. The DiskEng Partnership programme is registered to a UK company or organisation only.
3. The registered company or organisation under the DiskEng Partnership programme acknowledges and identifies DiskEng as the original sole provider of data recovery services to their end users.
4. The registered company or organisation promoting data recovery services under the DiskEng Partnership programme will identify DiskEng as the original sole provider of data recovery services to any third parties.
5. The registered partner acknowledges all data recovery services offered through the DiskEng Partnership programme, is under the DiskEng trademark.

Offers

6. The partnership entitles registered partners to receive discounted fees on data recovery services only.
7. The partnership entitles registered partners to receive commission on referred client data recovery fees.
8. The discount or commission is only applied to chargeable stage1 diagnosis and stage2 recovery fees.
9. The discount or commission is fixed at the maximum 15% excluding UK VAT.
10. The discount or commission is increased to 20% where a registered partner maintains, for the duration of the membership, the DiskEng Partner logo and direct website link from the partners registered trading website to DiskEng, <http://www.diskeng.com>
11. DiskEng will apply the agreed discount or commission on any chargeable data recovery work carried out.
12. Discount will be applied during the billing stage and will be reflected on any invoices issued.
13. Commission will be processed and paid by bank transfer only at the end of the succeeding month of billing.

Transfers

14. The DiskEng Partnership programme once registered is not transferable to another company or organisation.
15. The registered named contact, company or organisation name including banking and address details can be changed, providing written confirmation is sent to DiskEng by the current named contact. Any changes should be authorised before the start of any data recovery work.
16. The DiskEng Partnership programme cannot be used in conjunction with any other future offers from DiskEng.

Limitations

17. The DiskEng Partnership number must be supplied at the first point of contact to customer services to receive discount or commission on any current data recovery jobs sent or referred to DiskEng.
18. Discount or commission will not be available on any data recovery job prior to partnership registration.
19. Discount or commission will not be available on any completed data recovery work where proof of partnership has not been provided before the start of any data recovery work.
20. No discount or commission is payable where a customer contacts DiskEng directly without a partner number.
21. No discount or commission is payable where a customer requires repeat or ongoing data recovery work and contacts DiskEng directly without a partnership number before the start of any data recovery work.
22. No discount or commission is payable where data recovery work is requested after 90 days of any quotation.
23. No discount or commission is payable on any data recovery parts, third party fees, shipping or courier costs.
24. DiskEng will be solely responsible for all communication with referred clients during the data recovery work.

Termination

25. DiskEng reserves the right to decline registration or withdraw DiskEng Partnership programme at any time.
26. DiskEng reserves the right to apply changes and improvements to the programme at any time without notice.
27. DiskEng reserves the right to terminate a registered partnership at any time, by giving 30 days notice.



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